**Final Exam on Psychology of “Interpersonal Conflict in the Workplace”**

**for Mastership degree students studying on specialty**

**“Personality and Organizational Psychology” 2021-2022**

1. What is the Shpere of Interpersonal Conflict in the Workplace
2. Psychology of Interpersonal Conflict in the Workplace as a modern science and practice
3. Make short analysis of the item “Modern psychology of Interpersonal Conflict in the Workplace: science or experience”
4. Presnt short history of psychology of Interpersonal Conflict in the Workplace
5. What are the stages of the Development of Psychology of Interpersonal Conflict in the Workplace?
6. What kind of Modern Theories of Interpersonal Conflict in the Workplace You can define?
7. Try to consider and define theoretical and methodological bases of psychology of Interpersonal Conflict in the Workplace
8. Present a comparative analysis of the different social-political and industrial preconditions of Development of Psychology of Interpersonal Conflict in the Workplace
9. Try to remind and represent the content of the article: “Paradigms of psychology of management and interpersonal conflict in the workplace : Challenges of 21st century”
10. What kinds and sorts of research methods can be used and applied in psychology of management of interpersonal conflict in the workplace?
11. Describe main characteristics of diagnostic methods in psychology of management and interpersonal conflict in the workplace
12. Try to describe an applied research with the help of tests “Assessment of a leader’s activity effectiveness”; “Assessment of career orientations – Anchors of career”
13. What is the notion of personality in managerial interaction and interpersonal conflict in the workplace
14. What kinds and positions of personality in society and organization You can denote and fix up in society and organization?
15. Describe social state and social role of personality in society and organization
16. Distinguish team-leader roles on the bases of analysis of personality psychological peculiarities by the test of R.M. Belbin
17. How can You evaluate personality of the leader as a subject of organization manager within interpersonal conflict in the workplace?
18. Who is a team-leader as a subject of organization management on the bases of managerial styles research?
19. Describe psychology of managerial decisions making in connection to interpersonal conflict in the workplace
20. How managerial decisions making and their realization and efficiency evaluation affect on interpersonal conflict in the workplace?
21. Create a discussion on the item “Typology of managerial decisions” and present Your own conclusions on that issue
22. What kind of motivation aspects of management can be efficient up to interpersonal conflict in the workplace?
23. Describe the ways of working out motivation strategies and methods in a format of case-study
24. What kind of needs and motives You would use while providing a research of “Increasing of motivation of organization employees”?
25. Desribe the issues of personality and building up of business career in organization in concern to interpersonal conflict in the workplace
26. What kind of modern technologies of career promotion and evaluation of personality career potential can be applied in account to interpersonal conflict in the workplace?
27. What is Your personal view upon the item: “My career and professional development (growth)” ?
28. Psychology of business communication and professional intercourse in connection to conflicts in the workplace
29. Communicative barriers in business communication and means of their maintenance (prophylaxis) by means of mini-case studies
30. What would be Your case-study on item “Forms of business communication”?
31. Describe psychology of inter-action processes in organization and management situations and conflicts
32. Revel mechanisms of inter-personal perception formation in organization and management situations and conflicts
33. What training program on the item “Effective technologies of self-presentation” would be more sufficient?
34. Describe psychology of cross-cultural communication and interpersonal conflict in the workplace
35. Define ways of cross-cultural management as a factor of productive communication
36. What is your level of your own emotional intelligence by N. Holl technique? Make a plan for its increase for your career success
37. Denote managing different emotional states in connection to interpersonal conflicts in the workplace
38. What are the main means of managing emotional environment of organization within interpersonal conflict in the workplace?
39. Presuppose your own program “Techniques of emotional state regulation for improving of collective’s psychological climate”
40. Describe main features of psychology of managerial conflicts: communicative, group and interpersonal conflicts on the workplace
41. What kind of forms of diagnostics of conflicts in managerial activity, strategies and technologies of coping you can propose?
42. Define mini-programs for solving problem situations with group, managerial and interpersonal conflicts on the workplace.
43. Present psychological features of organization’s corporative culture accounting different conflicts on the workplace
44. What are the ways of predicting of corporative culture prospects within conflicts on the workplace on the basis of analysis of its indicators?
45. Make an account of cross-cultural communication in business intercourse and within conflicts on the workplace

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